

OnePlus Nord 2 5G User Manual

Due to software updates, your experience of the software interface (including but not limited to software features, user interfaces, and interaction experiences) may differ from the interface presented in this manual. The software interface is subject to change.

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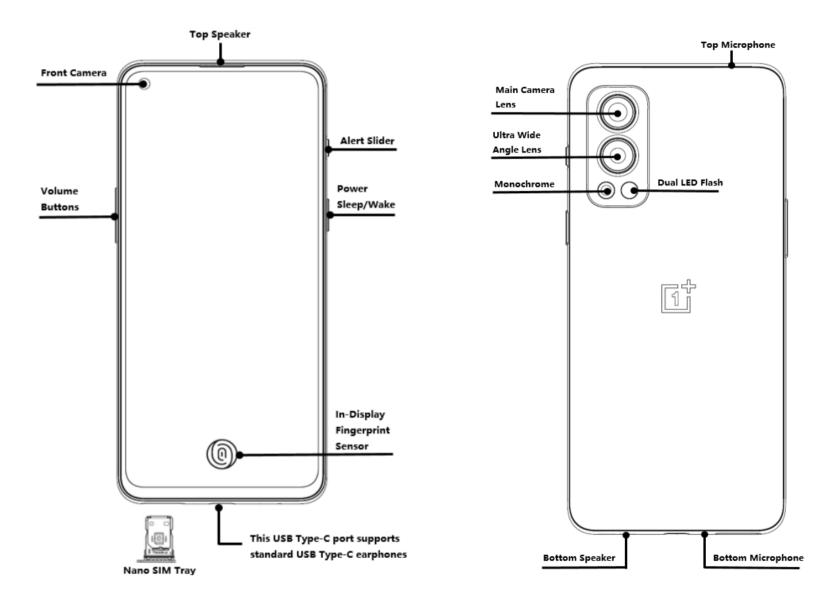
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Getting started

Learn more about your device and

start using.



Setting up your device

Insert SIM card

- 1. Insert the SIM Tray Ejector into the small hole on the SIM card holder. Press the ejector firmly into the hole to push the SIM card tray out.
- 2. Slowly pull the SIM card tray out of the tray slot.
- 3. Place the SIM card into the SIM card tray.
- 4. Plug the SIM card tray back into your device.
- * Use the original Nano-SIM card. Non-original

cards may cause damage.

Booting up your OnePlus Nord 2 5G

Press and hold the **Power** button for a few seconds to boot up the phone. If your phone does not power on, you may need to charge it.

Setup Wizard

When you first boot up the phone (or after a factory reset), the **Setup wizard** lets you customize all features, including language, software buttons, gestures, fingerprint unlock, and other features. If you want to change these

later, you can do so after setting up the phone in the Settings app.

Battery and charging

You will need to charge the phone when you first get it or if you have not used it for a long time.

Safety information

- 1. To ensure your safety and avoid damaging the device, only use the official charger and USB cable.
- 2. OnePlus Nord 2 5G supports the USB Type-C

cable.

- Unplug the charger after you finish charging to avoid wasting electricity.
- 4. Do not place anything on your phone while it is charging.

Charge the battery

- 1. Connect the USB cable to the adapter.
- 2. Plug the USB cable into the phone's USB port.
- 3. Plug the adapter into a power socket.
- 4. After charging, unplug the USB cable from

the phone and unplug the adapter from the socket.

Save power and extend battery life

Reduce power consumption by doing the following:

- 1. Turn off the screen when the device is not in use.
- 2. Turn on **Battery saver** mode when the battery is low.
- 3. Disable Bluetooth and Wi-Fi when you are not using them.

- 4. Dim screen brightness and shorten sleep time in Settings.
 - 5. Delete apps that you do not use.

Warp charge 65

When you use the OnePlus charger and USB cable for charging, you can charge your phone safely (10V/6.5A) and quickly.

It is recommended to use between 15°C and 35° C degrees.

Physical buttons

Power button

The power button is located on the right side of the phone.

- Press and hold the power button to turn on the device when the device is off.
- Press and hold the power button for Emergency/Power off/Restart when the device is on.
- Press the power button and volume up button simultaneously to power off.
- Click the power button to turn on/off the

screen.

Volume button

The volume button is located on the left side of the phone.

- When playing music or video, press the volume button to adjust the media volume.
- Press the volume button during a call to adjust the call volume.
- Press the volume button to silence the ringtone when you get an incoming call.

Alert slider

Alert Slider is on the right side of the phone.

You can adjust the system ringtone status (**Silent, Vibrate, Ring)** by toggling the alert slider.

- **Silent:** Calls and notifications will be silenced with no vibration, except for alarms.
- Vibrate: Calls and notifications will be silenced, except for alarms.
- Ring: Calls, alarms and notifications will function normally.

NOTE: If the phone is in **Do not disturb** mode, the ringtone and vibration will be

turned off.

Shortcut keys

You can perform quick actions using the shortcut keys.

- Press and hold the power button and volume up button simultaneously to turn off the device.
- Press and hold the power button and volume down button simultaneously to take a screenshot.
- Press and hold the power button and

volume down button simultaneously to access recovery mode when the device is powered off.

• Long press the power button and volume up for 10 seconds to force a power off.

Transfer data to OnePlus Nord 2 5G

Clone phone can quickly transfer all your data, including contacts, messages and photos, from your old device to your new OnePlus device.

If your old device is OnePlus Switch, you will

need scan the new QR code to download the Clone Phone.

If the old device is OnePlus or other Android devices:

 Open the Clone phone. Select I'm an old phone, then select your old phone's type.

Follow the prompts on the new phone screen. Download and install Clone phone on your old phone.

- 2. Tap **Continue** on your new phone.
- 3. Open Clone phone in your old phone, select

I'm an old phone, and scan the QR code on your new phone to connect the two phones.

 After connecting the two phones, select the data you want to migrate from your old phone. Tap to start. Then wait until the transfer is completed.

If the old device is iPhone:

- 1. Sync the data of your iOS device to iCloud.
- 2. Open Clone phone app.
- Choose I'm a new phone and then tap on iPhone.

- 4. Sign in to your iCloud account and start importing data.
- 5. It's recommended to complete the whole data transfer process while connected to a Wi-Fi network, and Clone phone should always stay on the screen. If you ever get disconnected from the iCloud server, please try logging into iCloud again and pick up with the data transmission. Please note that only certain format of data can be transferred due to compatibility issues.

The basics

Learn to use your OnePlus device.

Basic gestures

Learn to use basic gestures, such as tap, drag, swipe, and zoom, to control your phone and apps.

- 1. Tap to enter the app or select it
- 2. When viewing a web page or list, swipe up or down to scroll.



3. Swipe left or right with your finger to switch tabs, change pages or slide content in the weather/calendar/gallery/app list.



4. Two-finger zoom for images and web pages.



5. Press and hold the screen to bring up the pop-up window for advanced settings or to enter edit status.



Install and uninstall apps

Install apps from play store

It is advisable to download and install apps from Play Store, which is available on your device.

Open Play Store to search for apps using key words or on screen.

• Tap the app icon to view application details.

Tap Install to download and install apps.
 * It is advisable to download apps on a Wi-Fi network.

Uninstall apps

Uninstall apps as follows:

- On the home screen or app drawer, press and hold the app icon and select **Uninstall**.
- Go to Play Store > My apps & games > Installed, click to enter the app details, select Uninstall.
- Go to Settings > App management > App

list and select the app. Then go to **app info** and select **Uninstall**.

* Some pre-installed apps cannot be uninstalled

Use apps

Learn how to open apps, switch between apps, close apps and view app information.

App drawer

Swipe up on the home screen to view all your apps in the app drawer

Open apps

Open the app by the app icon on the desktop or in the app drawer.

View app info

Long press an app's icon and select app info in the pop-up box to view app info and setting options.

Switch apps

- In Navigation gestures, swipe left or right along the bottom bar to switch between apps.
- In Back, Home, Recents, tap Recents button

in the navigation bar to switch between apps.

Close apps

- In Navigation gestures, swipe up from the bottom edge of the screen and pause, then close apps by swiping up on the app card.
- Tap **Recent** button and close apps by swiping up on the app card.

Clear background tasks

 In Navigation gestures, swipe up from the bottom edge of the screen and pause, then tap **Clear all** to clear background tasks.

- Tap Recents button to enter the recent apps list, then tap Clear all to clear background tasks.
- * Pinned apps will not be closed.

Lock background apps

In the recent apps list, long press the app card to access menu options. Select **Lock** to stop the app from being closed or cleared.

Home screen

Learn to set **Wallpapers**, **Widgets** and **Home settings** to personalize your phone.

App icons and folders

- Open the app drawer by swiping up from the home screen.
- In the drawer, press and drag an app icon to add it to the home screen.
- Drag an app icon onto another app on the home screen to create a folder.

Wallpapers

Long press a blank space on the home screen

and select **Wallpapers** to set your home screen wallpaper and lock screen wallpaper.

Widgets

 Add widgets: Long press on a blank space from the home screen and select Widgets.
 Or press and hold the app icon and select
 Widgets. Then press a widget and drag it to the home screen.

Home Settings

Long press the blank space on the home screen and select **Home settings**.

Add icon to home screen: When enabled, it will display an icon on the home screen after installing a new app.

Swipe down to access: Swipe down from home screen to access Notifications & Quick settings or shelf.

Google: Swipe right from the home screen to show the Google search bar and Discover.

Double tap to lock: Double tap on the blank area of the Home screen to turn the screen off and lock the device.

Launcher layout: Choose between Home

screen only and Home screen and Drawer.

Quick search gestures: Choose how to access quick search, you can choose between swipe up and hold or swipe up to search apps.

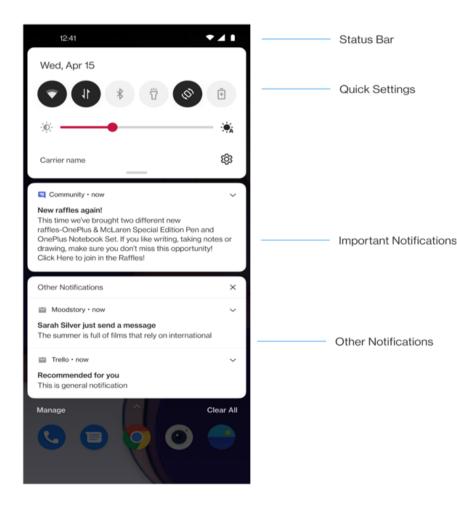
Notification dots: Set the notification settings.

Icon pack: Set up icon styles for preset apps and some third-party apps.

Home screen layout: Adjust the number of desktop grids and icon sizes. You can also set whether to hide the app names.

Hidden space: To access, swipe right in the app drawer or swipe outwards with two fingers on the home screen.

Notification



When a new system notification or app notification is received, the status bar will display the corresponding icon. Pull down the notification panel by swiping down from the top of the application page or anywhere on the home screen.

- You can clear a notification by swiping it right (Some notifications need to be cleared by closing the related app).
- Long press a notification to enter the notification settings for that app.

There are two categories: "Important" and "Other", you can choose to move less important notification to the "**Other notifications**" category, by pressing the notification and choose "**Other**".

Quick Settings

- Tap the quick settings icon to turn on/off specific functions quickly.
- Press and hold an icon in the quick settings menu to open the corresponding settings interface.
- Swipe down again to view more buttons and

brightness settings.

Status icons

Status icons are displayed on the status bar at the top of the screen. The icons listed in the table below are the most common ones.

	Signal strength	Q	Lo
•	Wi-Fi	Ŭ	Ala
N	No SIM card	Ņ	Sil
R	Roaming	3	Vik
G	Connected to GPRS network		Air
3G	Connected to UMTS network	Û	No
Н	Connected to HSDPA network	Ê	Ва
H+	Connected to HSPA+ network	N	NF
4G	Connected to LTE network	CE 2	Ga
5G	Connected to 5G network	•	Do

Q	Location service enabled
Ŭ	Alarm enabled
Ň	Silent mode enabled
}	Vibration mode enabled
	Airplane mode enabled
Ē	Normal charging
Ê	Battery capacity
N	NFC enabled
÷	Games app enabled
•	Do not disturb mode enabled

***** Bluetooth enabled

Wi-Fi hotspot enabled

Google assistant

* When using Google assistant for the first time, follow the prompts to log in to your Google account.

You can quickly access Google Assistant, by either pressing and holding down your home button, swiping up from the corner of the phone screen (if you have enabled "**Navigation gestures**"), or by press the power button, or by simply saying, "Hey Google."

With Google Assistant, you can:

Make quick phone calls on the go (e.g., "Call Mom").

- Send text messages (e.g., "Text Sara I am running late").
- Set reminders (e.g., "Remind me to buy a birthday gift for John").
- Take a selfie (e.g., "Take a selfie").
- Set calendar events (e.g., "Set a calendar event for dinner with Charlie tomorrow from 7-9").
- Play music (e.g., "Play jazz music on YouTube").
- Navigate to places (e.g., "Give me Home directions").

• Weather information (e.g., "Do I need an umbrella today?").

Settings

Configure your phone's network and account or set up your phone.

SIM card & mobile data

Enable or disable mobile data

Go to **Settings** > **SIM card & mobile data**, enable/disable **Mobile data**.

General settings

When you insert the second SIM card, you can still use the internet when making calls.

Data usage

You can check statistics on the mobile data and Wi-Fi traffic usage.

Network settings

Go to Settings > SIM card & mobile data > Data usage, turn on or off the network.

- Network permissions: You can set up different ways of using the network including Wi-Fi & mobile data, Only Wi-Fi, Only Mobile Data and Disable network, when you use different apps.
- Data saving: When the option is turned on, apps in the background will not be able to use mobile data, whereas apps in the foreground will decide which data-saving measures to take. In addition, network tethering will be unavailable and the status bar will display the data-saving icon.

• Dual-channel network acceleration: With dual-channel technology, the mobile data and Wi-Fi will be used at the same time to provide a smoother Internet experience.

Advanced settings

 Smart 5G: Based on usage scenarios, automatically switch between 5G and 4G to extend battery life.

Wi-Fi

Connect to the internet through Wi-Fi.

Connect to Wi-Fi

1. Enter **Settings** > **Wi-Fi**, tap **Wi-Fi**.

- 2. Select a Wi-Fi network from the list.
- 3. You will automatically connect to an unencrypted Wi-Fi network that you have selected. To connect to an encrypted network, enter the password and tap **Connect**.

* You can also manually add a Wi-Fi network by selecting **Add networks**.

Advanced settings

• Wi-Fi Assistant: When the option is turned on, the system will:

1.Auto connect to the best Wi-Fi.

2.Auto switch to mobile network when the quality of Wi-Fi networks is poor.

• **Dual channel acceleration:** When the option is turned on, you can use Wi-Fi and mobile data at the same time for a faster internet experience.

Wi-Fi settings

- Scanning always available: Allow location services or other apps to scan for networks, even when Wi-Fi is off.
- Wi-Fi data usage: You can view your Wi-Fi data usage here, including the total data

usage and the data usage of different apps.

- Saved networks: Networks that have been successfully linked.
- Wi-Fi status display: Turn on or off the Bandwidth label, the number will be presented. Adjusting Wi-Fi status display will not affect Wi-Fi functionality.

Bluetooth

Bluetooth lets you connect to Bluetooth-enabled devices such as headsets and keyboards.

 Go to Settings > Bluetooth, select the device you want to connect from the list of available devices, and enter the pairing code to complete pairing.

* When your Bluetooth device is turned on but cannot be found, check the device's manual and follow the instructions to switch the device to pairing mode to connect.

Advanced settings:

You must make sure that the option **Visible to other devices** is turned on so that others can find and pair with your devices.

Media volume sync: When the option is turned on, volume on Bluetooth devices and your phone will be synced.

Connection & sharing

Share personal hotspot and screencasts.

Airplane mode

After switching your device to airplane mode, you will not be able to dial, but you can read, play games, watch videos, or use other applications that don't require network or phone connections.

Personal hotspot

Use a personal hotspot to share your Wi-Fi or mobile network connection. This may consume more mobile data and power. * Two ways of linking personal hotspot will be provided:

1.QR code: Scan the QR code and connect to this Wi-Fi network.

2.Personal hotspot password: Go to **Personal hotspot settings** > change the Name and Password.

Personal hotspot settings: Set personal hotspot name and password.

* You must make sure that the option **Visible to other devices** is turned on so that this hotspot can be connected manually.

• Connection management: The maximum

allowed connections and the data restriction can be set.

USB tethering

To share your device's mobile data or Wi-Fi network with your computer via USB, follow the steps below:

- 1. Connect your phone to your computer with a USB cable.
- Select the USB connection method as USB tethering in the control center.

* Some computers may need Android RNDIS driver to be installed separately.

Bluetooth tethering

To share your device's mobile data or Wi-Fi network with other devices by BLUETOOTH tethering, follow the steps below.

- Go to Settings > Connection & sharing > enable Bluetooth tethering.
- 2. Pair and connect your phone in the Bluetooth settings interface of other devices.

NFC

When NFC is enabled, you can exchange data with another device when the two devices are touching.

Tap & pay

Go to Settings > Connection & sharing > Switch on NFC > Tap & pay

After the default payment app is set, you can make payment by tapping the back of your phone on a device with a payment logo, for example, a POS machine, subway gate, transportation payment terminal.

*Before using the Tap and pay, you need to set up the default payment app, open the payment service in the app, and set the tap and pay feature with the following settings options:

Payment default: Choose an app, such as

Google pay, to use when making a payment by tapping the payment terminal.

 Use default: You can set as Always and Except when another payment app is open.

Screencast

Make sure your phone and the display device are connected to the same network or that the display device has the wireless display function turned on. Pair your phone with the display device to stream your phone screen to it.

Print

When **Default print service** and **Quick device connect** are on, the device will search for nearby printers quickly, you can choose and connect to the printer for print services.

VPN

Go to **Settings** > **Connection and sharing** > **VPN**. Then, click "+", adding VPN after completing the VPN name, type, server address and other information.

Private DNS

Private DNS is a mechanism to achieve encrypted transfer. Once connected it helps to enhance network security. However, it may also lead to network latency and connection failure. Please pay attention to your network connection after selecting "Designated Private DNS"

Android auto

Allow you to use apps on your car screen.

Personalizations

Go to **Settings** > **Personalizations** to customize your phone.

You can change the Wallpapers, Clock styles, Fingerprint animation, Icon styles, Colors, Font, Notification drawer and Horizon light here.

- Wallpapers: You can use the wallpaper provided by OnePlus, or you can use a personal photo as your wallpaper.
- Clock on ambient display: Customize your own ambient display.

*Daydream AOD: The interface has two dials.

One is responsible for displaying the time, the color with the day and night for light and dark progressive switching.

The other one is a temperature thermometer, with the difference between day and night to make a progressive switch between warm and cold.

- Fingerprint animation: There are six different fingerprint animation effects that you can select.
- Icon styles: Customize the status icon shape, there are two shapes available: Oxygen and Hydrogen.
- **Colors**: Click the color you want and save to change the accent color.
- Font & display size: There are 3 kinds of font available, Roboto, OnePlus Sans[™], Sans.

*When you use Sans, after the Auto adapt is used, the system automatically provides the best font display effects based on the scenario.

- Notification drawer: Customize the status notification shape, there are four shapes available, Round, Square, Round rectangle, and Squircle.
- Horizon light: There are 3 kinds of colors available, including Blue, Red, Gold.

Ambient display

You can set **Somatic gesture** and there are 2 options:

- Pick up your phone to show: Enable this to show the fingerprint icon in ambient display when you pick up your phone.
- Tap the screen to show: Enable this to show

the fingerprint icon in ambient display when you tap your phone screen once.

You can set When to show:

➤ Always-on ambient display.

This feature may cause additional battery drain, but only a minimal percentage. This feature will be disabled in battery saving mode or when the battery level is lower than 5%.

You can set What to show:

- ➤ Contextual info.
- ➤ Fingerprint icon.
- Display message.

➢ New notifications.

Display & brightness

There are two modes here, including **Light** and **Dark mode**.

You can choose the **Auto switch**, and the Dark mode will replace Light mode at sunset.

• Dark mode settings:

Go to Settings > Display & brightness > Dark > Dark mode settings.

There are three different styles, including enhanced, medium, and gentle.

You can make custom adjustments here,

for example, adjusting wallpapers or icons to Dark mode or not.

- Smart ambient brightness: When enabled, the phone will optimize the screen brightness setting according to ambient light conditions. You can also manually adjust the slider bar below to set your preferences.
- Eye comfort: You can set the Color effect and Black and white effect to fit more reading scenario. Black and white effect is for purely words and Color is for comfortable color reading.
- Schedule time: You can also set the start

and end time of **Eye comfort** according to your own habits.

- Auto-rotate screen: If enabled, the phone display will automatically rotate as the phone rotates.
- Auto screen off: You can choose the length of time the screen will automatically go off here.
- Adaptive sleep: Adaptive Sleep requires the camera permission for normal use. Your personal information will not be collected when you use this permission.
- Screen color temperature: There are three different temperature modes,

including cool, default and warm.

- Screen color mode: There are two different modes here.
 - 1. Vivid mode: P3 mode for better color display.
 - 2. Gentle mode: sRGB mode for natural colors.
- Al color boost: All scene-recognition technology provides optimal color enhancement effects for your videos. This will increase battery usage.

Sound & vibration

Go to **Settings** > **Sound & vibration** to change the sound settings on your device.

• Live caption: Live Caption detects speech in media and automatically generates captions.

Volume

- Media: Adjust the slider to set the volume for playing music, video and more.
- Ringtone: Adjust the slider to set the ringtone volume for phone calls and other notifications.
- Notifications: Adjust the slider to set the notification volume for phone calls and other

media notifications.

Alarm: Adjust the slider to set the ringtone volume for alarms.

Media volume muted: The media volume and device are silenced simultaneously; you may make any adjustments manually.

Volume button function: When you press the volume adjustment button, the selected option will change accordingly. You can choose **Media volume** or **Ringtone volume** based on your preference.

Do not disturb:

When **Do not disturb** mode is turned on, your

phone will not show new or existing notifications or make a sound or vibrate. Notifications will not appear when you swipe down from the top of your screen.

Note that critical notifications for phone activity and status will still appear.

- Schedule: Set **Do not disturb** duration or set the time to automatically turn on and off.
- **Exceptions:** Choose special settings for calls, messages, notifications and other sounds.

Ringtone

Set the ringtone and vibration for incoming phone calls.

Notification sound

- Notification sound: Set the Tone tunes and alert tunes for other notifications.
- More sounds & haptics: If you need to turn off the system sound, you can do so here.
- ➤ Dial pad tone
- Lock screen sound
- Screenshot sound
- Deletion sound
- Fingerprint animation sound
- Touch sounds

Vibrate on touch

Dirac audio tuner: There are four different Dirac sound modes that you can adjust according to your preference.

Notifications & status bar

If you want to receive relevant system notifications, you can open "Display data usage in notification drawer" and "Pull down on Lock screen to access notification drawer".

Manage notifications

Notifications on lockscreen:

1. Show conversations, default, and silent.

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2. Don't show any notifications.

Notification dot on app icon: You can turn on or off the notification dots on the app icons.

Bubbles:

Anti-peeping: Hide notifications when the front camera detects the face of someone who is not the device owner.

app notifications: You can turn notifications from receiving apps on or off.

Status BAR

You can set the style of the battery and time, enable/disable showing battery percentage,

display network speed, time and manage icons in the status bar.

- Notification icons: You can change the number of notification icons to be displayed here.
- Status icons: Status icons are displayed on the status bar at the top of the screen. The icons listed in the table below are the most common ones.

➢ Volte

- ≻ NFC
- ≻ Wi-Fi
- Mobile network

- ➢ Battery
- Alarm
- ➤ Airplane mode
- Screencast
- ≻ VoWiFi
- Earbuds
- Do not disturb
- > VPN
- Personal hotspot
- Bluetooth & Bluetooth earphones
- Vibrate / Silent

- ➤ Ethernet
- Data saving
- Portrait Orientation Lock
- ➤ Work profile

Password & biometrics

Go to **Settings** > **Password & biometrics** to set up fingerprints, faces and passwords for your phone.

Set lock screen password

Your Lock screen password cannot be retrieved if you forget it and you will no longer be able to unlock your phone or view phone data. • Use a different password type: You can choose different ways to set your lock screen password, including 4-diait pattern. password, 4-16 digit password and Password 4-16 with alphanumeric characters.

Set privacy password

The privacy password will be used for verification in features such as app lock.

Fingerprint:

You can add/delete fingerprints and set fingerprint preferences through **Fingerprint**.

• Add fingerprint: Follow the on-screen

prompts to add your fingerprint.

Add your fingerprint again after replacing the protective film.

- Add only one fingerprint information at a time.
- Press firmly on the phone screen to ensure your fingerprint data is fully added.
- Fingerprint animation effect: Set animation effect. You can select one of the eight forms.

*In addition to unlocking your phone, you can use your fingerprint to authorize purchases and access apps.

Add face

You can add/delete face data and set face unlock preferences through **Face unlock**.

 Add face data: Follow the on-screen prompts to add your face data.

*Do so in a bright environment and ensure that you are facing your phone for the best results.

- Face unlock: Enable this to use face unlock to unlock your phone from the lock screen.
- Auto unlock once the screen is on: Enable this to unlock your phone with your face as soon as the screen turns on without swiping

first.

• Face unlock assistive lighting: In situation where the camera cannot recognize your face, the screen will light up to help the camera recognize you.

Privacy

Permission manager

Set app permissions to use microphone, contacts, calendar and more.

Privacy protection

• App lock: You can add the apps that you

want to lock with a password.

Device ID & ads

Limit ad tracking: Limit targeted ads based on your device ID. Once turned on, the number of ads you receive will not change, but the ads will be less relevant to you.

Notifications on lock screen: If you want to turn off or on the notifications on the lock screen, you can set it here.

Show passwords

Enable this to display characters as you type and briefly convert them to an encrypted asterisk "*".

Security

Google play protect

Google play protect regularly checks your apps and device for harmful behavior. You'll be notified of any security risks found.

Find my device

Find my device helps you locate your device remotely and keeps your data safe if the device is lost.

Ways to locate your Android device:

• Find My Device: Get it on Google Play.

- Web: Visit android.com/find.
- Google: Search "find my device".

Smart lock

Keep your phone unlocked when it is in a safe place like your pocket or trusted places. You can customize your preferences with **smart lock.**

Emergency SOS

- Edit emergency information and contacts:
 Add your medical information and emergency contacts to help responders in an emergency.
- Power button for quick SOS: Set the

preferences of activating quick SOS with the power button.

 Preferred SOS action: Set the preferences of SOS action, which can be Call local emergency number or Share location with emergency contacts.

Device admin apps

• Find My Device: Enable to find your device or to lock or erase data from a lost device.

Unknown source installations

For app installation, you can enable/disable specific app for unknown source installations.

Screen pinning

Screen Pinning allows you to lock the screen to a single app.

To use Screen Pinning, perform the following steps:

1. Turn on Screen Pinning.

- Open the app you want to see, and then tap the **Recent** button at the bottom of the screen to enter the Recent screen.
- 3. Tap the **Menu** button in the upper right corner of the app screen, and then tap **Pin**.

*Screen Pinning will affect functions such as incoming calls and alarms.

*Screen Pinning is unavailable if "Navigation

gestures" is turned on.

Location

Enable this to allow apps to use location information.

 Wi-Fi and Bluetooth scanning: Allow apps and services to scan for Wi-Fi and nearby devices at any time.

*Location may use sources like GPS, Wi-Fi, mobile networks, and sensors to help estimate your device's location. Google may collect anonymized location data to improve location accuracy and location-based services.

Convenience tools

Navigation

The device supports two types of navigation

Go to Settings > Convenience tools > Navigation, choose Navigation gestures or Virtual buttons.

Gestures & motions

Screen off gestures

Use specified gestures on the screen for quick access when the screen is off.

Double-tap screen to turn it on/off

- Draw an O to open camera
- Draw a V to turn on/off flashlight
- Music control: Use two fingers to draw II on the screen to stop or resume music play and "<" or " > " to play previous or next song when even when the screen is off.
- Add gesture

Three-finger screenshot:

- 1. Enable this to take a screenshot by swiping down with three fingers.
- Enable this to take a partial or scrolling screenshot by touch and hold with three fingers.

Power button

Double click the power button

Set whether pressing the power button twice will turn on the camera.

Press and hold the power button

- Press and hold the power button to turn on the device when the device is off.
- Press and hold the power button for Voice Assistant when the device is on, and it can also be changed to "power menu".

Screenshot

You can turn off or on delete the original image after editing; you can turn off the screenshot sound and change the position of the preview window here.

There are three methods to get a screenshot.

- 3-finger swipe down
- 3-finger touch and hold: Touch and hold with 3 fingers and then drag on the screen to select the region you want to capture.
- **Buttons:** press the Power button and the Volume Down button at the same time.

Quick launch

• Touch and hold the fingerprint sensor until

icons appear. Without lifting your finger, slide it to an icon and then release to launch the corresponding for function or app.

 Immediately after unlocking the screen using your fingerprint and before icons appear, quickly slide your finger to the area where the target icon usually appears and release to launch the function or app.

Battery

Go to **Settings** > **Battery** to view battery details and set battery preferences.

Save power: Optimize battery life by turning off some apps.

Power saving mode: Enable this to extend battery life. Battery saver will turn off some device features and restrict apps.

You can choose to manually turn it on or select Turn off when fully charged.

App battery management:

- Allow foreground activity: tap app to turn this function off to save battery power. However, this app may not run properly and app notifications may be delayed.
- Allow all background activity: tap app to turn on the function, no background activity for this app will be restricted. This may consume more battery power.

Phone battery usage: View battery usage details since full charge and the list of which processes use the most battery.

More battery settings:

- 1. High performance mode: The system always operates in a high performance mode, but it will increase extra power consumption.
- Optimize battery use: Automatically optimize apps that are draining battery in the background.
- Sleep standby optimization: Your phone consumes less power and reduces notifications when you are asleep.

- 4. Optimized night charging: To reduce battery aging, your phone learns from your daily charging routine so it can control the charging speed at night and avoid overcharging.
- 5. Show battery percentage on status bar.

Digital wellbeing & parental controls

You digital wellbeing tools

Today: Show today's screen wake up times.

Unlocks: Show today's device unlock times.

Notifications: Show today's notifications

received times.

Ways to disconnect:

- Dashboard: Manage the dashboard by screen time, Notifications received and apps times opened. Click the icons on the right of the apps name to set app timer, once ran out, the app will be paused for the rest of the day, it will pop-up a window shows" app paused, your app timer ran out. It'll start again tomorrow.". You can click "SETTINGS" on the pop-up window to delete the timer.
- Bedtime mode: Use Bedtime mode to disconnect from your phone and avoid interruptions while you sleep. When it starts,

Grayscale removes the screen's color, do not disturb will mute sounds so you aren't woken up by calls or notifications. When it ends, your phone changes back to its usual settings.

 Focus mode: Set to pause distracting apps when you need time to focus.

Reduce interruptions:

- Manage notifications: Disable or enable app's notifications.
- **Do not disturb:** Please refer <u>Do not disturb</u> for settings.
- Parental controls: Add content restrictions and set other limits to help children balance their screen time.

App management

Go to **Settings** > **Apps management** to manage your device's apps, change their settings, view app info, set notifications and permissions, and more.

App list: You can check out the apps already installed on your phone here.

Default apps

Set the default apps for Browser app, Caller ID & spam app, Digital assistant app, Home app, Phone app, SMS app.

Permissions manager

Set app permissions to use location, microphone, contacts, storage, call logs, and more.

Auto-launch apps

When this button is off, the settings below will save power.

Display over other apps

You can go to **Settings** > **Apps management** > **Display over other apps** to view and configure supported apps. When you open the specified application in **Display over other apps**, the app will create a picture-in-picture window when you open or leave the application (such as

continue to watch video), which displays on top of the other apps you are currently using.

* This function needs to be supported by the application itself.

Special app access

You can set special app access such as Battery optimization, and Display over other apps.

App cloner

Create a new copy for the application to login to different accounts.

Go to **Setting** > **App management** > **App cloner**. The list will show you the applications that supports app cloner. Tap the application to open app cloner.

Storage

Go to **Settings** > **Storage** to view storage details. You can view the amount of storage space occupied by various types of files.

Additional settings

Language & region

Set your system language and input method.

Languages: Set your system language.

- Tap Add a language to add language.
- Press and drag the selected language to the top of the list to set the language to the system language.

Date & time

Set system date and time.

- Time zone: Set the system time zone manually.
- Use 24-hour format: Enable this for the system time to be in the 24-hour format or disable it to use the 12-hour format.

Keyboard & input method

You can set your preferred keyboard here.

• Google voice typing: Enable this feature to enable you to enter text by voice. You can set the language using the following path:

Go to Settings > Keyboard & input method > Google voice typing > languages.

• Autofill service: Enable this to automatically fill in saved data when you browse the web or enter your account password or in other scenarios. This function will require additional apps to be installed.

Accessibility

The accessibility is optimized for the operation experience of visually impaired users, so that visually impaired users can use the phone smoothly.

Go to Settings > Additional settings > Accessibility.

• TalkBack

When TalkBack is turned on, it will provide you with voice feedback so that you don't need to look at the screen while using the device. This feature is very useful for the blind and those with low vision.

• Select to speak

When **Select to speak** is enabled, you can click on certain items on the screen and the system will read them aloud.

• Text to speech (TTS) settings

You can customize the text-to-speech output.

You can also choose the language (temporarily support Chinese and English), speed and pitch according to your usage habits.

Magnification

When **Magnification** is enabled, you can quickly zoom in on the screen to display content more clearly.

Color correction

When **Color correction** is enabled, you can choice correction mode from Deuteranomaly (red-green), Protanomaly (red-green), Tritanomaly (blue-yellow).

• High contrast text

When **High contrast text** is enabled, it aims to improve the readability of screen texts by displaying all texts in either black or white. The specific text color displayed depends on the original text color.

Remove animations

When **Remove animations** is enabled, there

will have no over-animation and remove all mobile animation.

• Color inversion

When **Color inversion** is enabled, color inversion turns black text on a white screen into white text on a black screen. Colors will change in media and images. Dark mode is used to display a dark background, while Color inversion simply inverts color.

• Sound amplifier

Sound Amplifier supports quick enablement in the following two ways:

1. To enable the sound enhancer, swipe up with

2 fingers and swipe up from the bottom of the screen.

2. Hold down the volume button and hold down both volume keys simultaneously to activate the sound enhancer.

• Live caption

Live Caption detects speech on your device and automatically generates captions.

• Caption preferences

When **caption preferences** are enabled, you can set standard options for Language, Text sizes, Caption style.

Switch access

Switch Access lets people with motor impairments control phones and tablets using one or more switches. Use switches to select items, scroll, enter text, and more.

• Accessibility menu

This is large onscreen menu used to control your phone. From the menu, you can lock your screen, adjust the volume and brightness, take screenshots, and more.

• Press power button to end calls

• Touch & hold delay

Set a time before a tap becomes a touch & hold

• Time to take action

Chose how long to show messages that ask you to take action, but are visible only temporarily.

Not all apps support this setting.

• Vibration & haptic strength

To set Vibration & haptic strength

• Large mouse pointer

When enabled, the phone connects to the mouse and a larger mouse arrow appears on the screen.

Click when pointer stops

When a mouse is connected, you can set the

mouse cursor to click automatically when it stops moving for a certain amount of time.

Shortcut from Lock screen

Use a shortcut on the Lock screen to turn on accessibility functions.

SIM card apps

Insert the SIM card, you can view the SIM card related applications.

OTG connection

Transfer data via OTG. Automatically turns off after 10 minutes of inactivity.

Back up and reset

- Back up & restore: Buck up data to or restore data from a local storage device.
- Google Backup: Using google to backup data.
- Erase all data (factory reset): Erase all data on phone.

Users & accounts

Multi-user

• You (Owner): Display the currently logged in user. Tap to change username (username

defaults to the phone owner).

- Guest: Tap to switch to guest mode, and limit calls and some features. You can enable/disable the Turn on phone calls by tapping the Settings icon to the right of the Guest.
- Add user: Share the device with other people by creating additional users.

About phone

View basic phone information, system version, and more in the **About phone** option.

• Processor: This shows the phone processor.

- Storage: This shows total device storage.
- Android version: This shows the Android version.
- OxygenOS Version: This shows the OxygenOS version.
- Model: This shows the phone model.
- Device name: Tap to edit the device name.
- Status: Tap to view the phone IMEI, IP address, Wi-Fi MAC address, Bluetooth address, Serial Number, Battery status, Battery level, Up time, etc.
- Version: This shows the baseband, kernel version, Build number, Hardware version.

- SIM card status: Insert SIM and then will show your SIM card signal, phone number, etc.
- Legal information: Tap to view the privacy policy, agreements, etc.
- Regulatory labels: Tap to view Maximum SAR Level.
- Android version: This shows the Android version.
- Award: Tap to view OxygenOS Contributors.

Tips & support

Tips and Support provides tips and FAQ on

device usage, will be updated from time to time.

Apps

Learn about the apps on your OnePlus device.

Phone

Dialing

- Method 1: Tap the keypad (dialpad) button, enter the contact number, and press the call button to dial the number.
- Method 2: Browse your contacts or call logs, and tap the number to dial it.
- Answer or refuse incoming calls: Swipe down to reject a call or swipe up to accept it.
- Incoming call during normal use: The green button is to accept the call and red is to reject it.

Call screen

After accepting a call, the interface functions are as follows:

- **Speaker:** Enables loud speaker mode during call.
- **Keypad:** Opens the dial pad.
- Mute: Mutes the microphone.
- Add call: Adds multiple calls.
- Hold: Allows you to answer a new call by putting the current call on hold and then resume the current call when the new call ends.

Settings

Tap the **Menu button** in the upper right corner to start settings.

Display options: Change the sort order rule, name format and turn on and off dark theme of contacts background.

Sounds and vibration: Set the sound and vibration.

Quick responses: Respond to an incoming call with a text message.

Calling accounts:

- SIM card features about call forwarding and more features.
- Receive incoming calls: Switch on to receive incoming calls which uses more battery life.

Blocked numbers: When switched on, you won't receive calls or texts from blocked numbers from unidentified callers.

Voicemails: Set voicemail notification as Important or Other.

Accessibility: Set TTY mode and hearing aids compatibility.

Assisted dialing: To enable or disable "Assisted dialing" while roaming, and "Default home country/region code".

Caller ID & spam: Switch on to identify business and spam numbers based on data

provided by Google.

Nearby places:

- Personalized search results: Enable to improve your search results by including items from search history.
- Location settings: Switch on to permit app collect and use your location data.

Advanced:

 Flip to silence: Enable to silence an incoming call by placing your phone face down on a flat surface.

Contacts

Contacts has following functions: Edit, delete, search, import/export, set labels manage blocked numbers and more.

Add a contact

- 1. Enter Contacts.
- 2. Tap **Create new contact** to create new contact.
- 3. Enter contact information.
- 4. Tap **Save** in the upper right corner to save it.

File manager

In File Manager you can quickly access and manage a variety of files.

Enter the application drawer and open the File Manager application.

Categories: Check files by file category, including Documents, Downloads, Recent, Images, Videos, Audio and so on.

Storage: View and manage folders and documents stored on your phone.

More operations:

Search file: Tap $\ensuremath{\stackrel{\bigcirc}{\rightarrow}}$ and then enter key words to find your files.

Messages

Send, receive, and view Messages through the Messages app.

Send message

1. Open the Messages application.

2. Tap the button in the lower right corner.

3. Select recipient.

4. Enter SMS content.

5. Tap the send icon in the lower right corner to send a message.

View and reply message

Messages are sorted by time.

- 1. Open the Messages app.
- 2. Select the message you want to view from the list.
- 3. If you want to reply to a message, enter the message in the text box at the bottom of the screen, and then tap the **Send** icon on the right to send it.

Message settings

Message settings include Chat features, Notifications, Bubbles, Hear outgoing message sounds, Choose your current country, Automatic link previews, Spam protection. For Group messaging, Auto-download MMS when roaming, Use simple characters, Get SMS delivery reports, Wireless emergency alerts and more, tap the **Menu** button in the upper right corner and select Settings – Advanced.

Weather

Provides the weather forecast and early warning function.

 Check the weather: Open the app drawer and open the Weather app

Provides information on weather, temperature, the following six days of weather, the following 24 hours of weather, wind direction, body temperature, humidity, visibility, pressure and more.

- Add city: Tap" I", tap the "+" button, enter the city name to search, and select the city to add.
- Switch city: Swipe left and right to switch between cities.

Settings

Tap the menu button in the upper right corner and select **Settings**.

• Weather alert: Enable this to receive weather notifications.

- Temperature: Select the temperature unit
 Celsius or Fahrenheit.
- Wind: Select the wind unit, like Meters per second – m/s, Kilometers per hour – km/h, Feet per second ft/s, Miles per hour-mph, Nautical miles per hour – kts.
- Precipitation: Select units of precipitation, Millimeters – mm, Inches – in.
- Visibility: Select units of visibility, Kilometers – km/ Miles – mi.
- Pressure: Choose the unit of pressure, Hectopascals – hPa, Millimeters of mercury -mmHg, Inches of mercury – inHg.

Calculator

Calculator provides common calculator functions.

Enter the application drawer and open the Calculator app.

- Basic calculator: The calculator provides a basic calculation mode by default, which can perform simple addition, subtraction, multiplication and division calculations.
- Scientific calculator: Tap the spread icon on the left bottom corner to enter scientific mode.
- View history: Swipe down to view history,

and tap the **Clear** button in the upper right corner to clear it.

Recorder

Recorder provides recording and playback functions.

Enter the application drawer and open the Recorder app.

• Record:

- Start recording: Tap

 to start recording.
- Pause the recording: Tap

 to pause a recording.
- Insert tags: Tap ₽ to insert tags.

Set the recording format: You can set the recording to aac format.

- Recording playback and management:
 - Enter the recording file list. **Play recording:** Tap the recording to play.
 - Delete recording: Long press the recording that needs to be deleted and tap the Delete button.

Notes app

Sticky notes let you to take quick notes and edit text and pictures.

• Add note: Tap • to add a note. Supports

text, album pictures, photos, lists, to-do items. Allows to delete notes, set reminders, etc.

- Search notes: Tap Q and enter the keywords to search.
- Delete a note: Long press the note that you want to delete and tap the Delete button.
- Share a note: Open the note you want to share, tap the Share button in the upper right corner, select the sharing method, and then press the page prompt to complete the sharing.
- Add reminders to your notes: Open the

note and tap the menu icon in the top bar, then select reminder to set the date and time for the reminder.

Camera

This camera offers powerful photo and video capabilities, including portrait mode, Night mode, Dual-view video, SLO-MO, and more.

Photo

- You can set the photo ratios to 4:3, 1:1, 16:9 or full screen, switching with each click.
- After starting the countdown to take photos, pressing the shutter button will not take photos

immediately. You can set the time to 3 seconds or 10 seconds later.

- Volume button: You can define the volume button for different functions, such as shutter or zoom.
- Grid Lines: When enabled, a guide line will appear on the screen to help you better compose the picture.
- Shutter sound: After opening, the shutter sound will be emitted when the photo button is pressed.
- Location: When enabled, photo messages will record location.

• Watermark: You can add a watermark to your photos. You could also add the author of photos.

Video

Go to the camera app and tap Video.

In video mode, click the Record button to start shooting the short film, and click the button again to stop shooting. Tap **Photo** to switch back to photo-taking mode.

 Video recording rate defaults to 30 FPS (frames per second). Depending on your model, you can select other frame rate and video resolution. The faster the frame rate and the higher the resolution, the larger the resulting video file will be.

- Video quality Settings can be switched between 4K / 1080p / 720p.
- Capture photo while shooting video: During recording video, press the photo button to save the current picture as a photo without interrupting the video shooting.

AI Resolution Boost

• Enhance the resolution of videos.

Gallery

All images and videos are saved by default in

the Gallery app, which includes albums, recently deleted photos, and photo editing functions.

- Photos: Photos and videos are displayed in a timeline list view.
- Collections: This includes commonly used albums, recently deleted albums and other albums. Tap Albums to view specific lists and photos.
- Explore: This includes Smart category feature and Story function. Smart category will categorize photos by "people", "places" and "things" and other standards. Story feature will create personal videos automatically based on specific photos.

Alarm

- Add alarm clock: Tap the "+" button below to add and set a new alarm.
- Alarm clock time: Drag the dot in the dial to set the hours. Drag it again to set the minutes. Tap **AM/PM** to select the time period.
- Tap the keyboard icon on the middle right to switch to the numeric keyboard to input the time.
- Repeat: You can choose Monday to Sunday.
 Tap the downward arrow on the right to enter the calendar for custom selection.

- Alarm Ringtone: Select the alarm clock ringtone from system ringtones or local storage, or disable the ringtone.
- Vibrate: When the alarm clock rings, the phone will vibrate at the same time.
- Label: An alarm note will be displayed on the screen when it rings.
- Delete alarm: Long press the alarm you want to delete and tap **Delete**.

World clock

Add region: Tap the Globe icon at the bottom of the screen to check and select the cities from the list.

- Comparison time: Drag the dot on the dial to see the time of the city you added.
- Weather: The weather will be showed when you tap on the city name.

Timer

 Add countdown: After entering the minutes and seconds, press the start button to start the countdown.

After starting a countdown, you can select the button in the lower right corner to add another countdown.

Delete countdown: Tap I to delete a specific countdown time.

- Pause: Tap to pause a countdown.
- Label: Tap Add label to input whatever you want to rename it.

Stopwatch

- **Start**: Tap **>** to start the timer.
- **Pause**: Tap **1** to pause the timer.
- Mark: Tap ₽ to mark.
- Share: Tap 😪 to share the timer.

Zen mode

Zen Mode allows you to put the phone down and enjoy your life just yourself or with others you like. Once started, it can't be canceled, and incoming notifications will be temporarily muted. applications except camera will be locked, but you can still receive phone calls and use the emergency call.

Turn on Zen Mode

There are two ways to turn on Zen Mode.

- Pull the notification panel down > tap Zen mode.
- 2. Zen Mode can be dragged to the desktop and turned into an icon.
- * Zen mode can be uninstalled now.

In Zen Mode > tap the **Time** > set the duration > Swipe left or right to switch

between different themes > tap the button below to start.

- Set Zen Mode: Enter Zen Mode > tap Profile icon in the top right corner and then tap settings icon. Set the default duration, daily reminder, notification and more.
- Group-Zen: You can create a room, and share to friends by SNS. It is not limited to OnePlus.

Clone phone

"Clone phone" allows you to quickly migrate contacts, call logs, text messages, pictures, audio, video, notes, apps, downloads, documents, and other data from your previous phone to your new phone.

Google apps

Enjoy applications powered by Google. Visit Google.com to learn more.

Google

Find online content with tools that learn what you are interested in. Turn on your personalized feed to receive customized content.

Chrome

Browse the Internet with Chrome and bring your open tabs, bookmarks, and address bar

data from your computer to your mobile device.

Gmail

Send and receive email with Google's web-based email service.

Maps

Get directions and other location-based information. You must enable location services to use Google Maps.

YouTube

Watch and upload videos from your device.

Drive

Open, view, and share files saved to your Google Drive cloud account.

Duo

A video calling app that allows you to connect with the people who matters most.

Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos.

YouTube Music

A new music app by Google that allows you to easily find the songs and videos you're looking for and to discover new music.

Files

Files is a file management app for file browsing and transfer.

Calendar

Google Calendar is an app for time management and schedule.

Assistant

Google assistant is an artificial intelligent assistant. Refer to <u>"Google Assistant"</u> for more details.

Play Store

Play store is an online application store; you can install applications you need here.

Advanced

Learn about advanced tips for your phone.

General

- Gaming tools: A collection of convenient gaming tools.
- Touch settings: Allows players to adjust touch sensitivity & touch handedness.
- Monitor Data: Real-time FPS/GPU/CPU data can be displayed in-game.
- Add WhatsApp, discord and messenger: Provide a more convenient social channel for players.
- Show game icons in Game only: The game icons on the desktop and drawer will be hidden.

Do not disturb

- Answer calls via speaker: Route incoming calls to speaker when Games app is turned on.
- How to show notifications: Select the notification display mode when game mode is on. There are four modes: Heads up, Text only, Bullet screen and Block.
- Disable automatic brightness:
 Temporarily turn off smart ambient brightness function in game mode.

Performance enhancement

- 1. Haptic feedback enhancement: Provide scenario-based vibration effects during gaming for a truly immersive audio-visual experience.
- Intelligent network management: In case of network delay, it automatically switches to a better network, which may consume mobile data.

Other

- Lightning start: Quick access to frequently played games without loading the game again.
- **Pro games app:** An advanced games app for

professional game players. This mode will block all notifications and calls, and you can see the missed calls in the call history to catch up later.

This mode will eliminate all gaming mistouches and interruptions by disabling Quick settings, navigation gestures, and Gaming Tools.

• Game filters:

1.Game filters only supports PUBG Mobile.

2.Game filters supports some of the filters, including HDR, Night vision, Dark correction, Retro film.

Do not disturb

When you do not want to be disturbed by a message, enable **Do not disturb** mode. The phone will not ring or vibrate when it receives a notification, except for alarms and settings.

Scroll to the notification bar and tap to enable the **Do not disturb** function.

See <u>Do not disturb</u> for settings.

Screencast

Before using the Miracast function, ensure that your TV, projector, screen and other display devices are compatible with the Miracast function, and the function of the device is turned on.

Instructions:

- 1. Go to Settings > Connection & sharing > Screencast
- 2. Tap the menu button **Screencast.**
- 3. Select the device that needs to be projected and wait for the phone screen to be projected onto the display device.

Scheduled power on/off

For the convenience of users, the time switch on/off function is built in. You can go to Settings > Additional settings > Scheduled power on/off. to set this function.

Screen pinning

Screen pinning allows you to keep the current app in view until you unpin it. When an app is pinned, the pinned app may open other apps and personal data may be accessible.

To use this function:

- 4. Turn on screen pinning.
- 5. Open overview.
- 6. Tap the app icon at the top of the screen, then tap **Pin**.

App cloner

Create a new copy for the application to login to different accounts.

Go to **Setting** > **App management** > **App cloner**. The list will show you the applications that supports app cloner. Tap the application to open app cloner.

Display over other apps

You can go to **Settings** > **Apps management** > **Display over other apps** to view and configure supported apps. When you open the specified application in **Display over other apps**, the app will create a picture-in-picture window when

you open or leave the application (such as continue to watch video), which displays on top of the other apps you are currently using.

* This function needs to be supported by the application itself.

Hidden space

- 1. Slide outwards with two fingers on the home screen to enter Hidden Space.
- 2. Slide to the right in the drawer to enter Hidden Space.

Reboot, update, backup, recover

Learn to upgrade and reset your OnePlus device.

Reboot or force reboot

Most issues can be resolved by rebooting your device in the following two ways:

- When powered on, press power button and volume up button simultaneously, and then tap **Restart** to reboot the device.
- 2. When powered on, long press the power button and volume up button for 10 seconds, the phone will shut down, and then press the power button to turn on the device again.

System updates

1. Enter Settings > Software update Then the

system starts to check for updates.

- 2. Follow the instructions to download and update.
- * If your device is up to date, you will not see the instructions.

Backup and restore

Create a backup or recovery when needed.

Backup and restore by clone phone

Refer to Clone phone for more information.

Use Google drive for backup and recovery

Create backup

- 1. Access Settings > Accounts, login Google account and enable account sync.
- 2. Wait for the system to complete synchronization automatically.
- Use the Wi-Fi network to back up your device as the data size may be too large to back up using mobile data.

Restore backup

After a factory reset or when you switch to a

new device, log in to your Google account on the device and enable Account sync to restore the data on the phone.

Factory reset

Note:

- Restoring factory settings will wipe all app data, contacts, text messages, and so on.
 Backup important data before a factory reset.
- 2. If "Erase internal storage" is enabled, ensure that all important files, such as photos and documents in the phone and local backup, have first been copied to another device.

Operating guidelines:

- Settings > Additional settings > Back up and reset > Erase all data (factory reset).
- 2. Tap Erase all data.
- 3. Enter passcode. (If passcode is enabled).
- 4. Wait till the factory reset is complete.

Accessibility

Learn about Special features that make using the device easier for people with physical disabilities.

Magnification

Go to Settings > Additional settings > Accessibility > Magnification > Magnification shortcut. Once enabled, use shortcut to start magnification.

- Drag two fingers to move around screen.
- Pinch with two fingers to adjust zoom.

To zoom in temporarily, touch and hold anywhere on the screen, then drag finger to move around screen. Lift finger to stop magnification.

Note:

You can't use zoom function on the keyboard or navigation bar.

Press power button to end calls

Go to Settings > Additional settings > Accessibility and then enable "Press power button to end calls". This allows you to end a call by simply pressing the power button.

Color inversion

Go to Settings > Additional settings > Accessibility and enable "Color inversion" to invert the display colors.

Color correction

- Deuteranomaly: red-green.
- Protanomaly: red-green.
- Tritanomaly: blue-yellow.

High contrast text

Go to Settings > Additional settings > Accessibility > High contrast text. Enable this function to increase the contrast with background.

Safety information

View Safety information for your device.

Legal notice

Declaration

Without prior written permission of OnePlus, reproduction, transfer, distribution or storage of the contents in this document in any form is prohibited. OnePlus operates a policy of ongoing development. Thus, OnePlus reserves the right to make changes or improvements to any of the products described in this document without prior notice. The contents of this document are all provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, are made in relation to the accuracy of this document. To the maximum extent permitted by applicable law, under no circumstances shall OnePlus or any of its licensors be responsible for any loss of data or incur any special, incidental, consequential, or indirect damages caused.

Availability of product supplies, application software, and accessories may vary. For detailed information, please refer to an authorized OnePlus distributor. This device may contain commodities, technology, or software subject to export laws and regulations. Diversion contrary to law is prohibited.

Trademarks and permissions

ONEPLUS and **II** are trademarks or registered trademarks of OnePlus Technology (Shenzhen) Co., Ltd. All rights reserved.

Android[™] is a trademark of Google Inc.

LTE is a trademark of ETSI.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG,

lnc.

The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Wi-Fi®, the Wi-Fi CERTIFIED logo, and the Wi-Fi logo are trademarks of Wi-Fi Alliance.

Other trademarks, product, service and company names mentioned may be the property of their respective owners.

Privacy policy

OnePlus is constantly striving to protect your

personal information. To better understand how we protect your personal information, you can read our "Privacy Policy" in the Setup Wizard when you turn on your phone for the first time. You can also check our "Privacy Policy" by following the steps: **Settings** > **About Phone > Legal Information > Privacy Policy**.

Regulatory information

Regulatory information can be found on your device by accessing through 'About Phone' found in the 'Settings' menu.

Precautions for using the device

Please read all the safety and health information carefully before using your device to ensure its safe and proper operation.

General safety information

Failure to follow these guidelines may cause harm to your device, property, yourself, or others. • Do not switch on the device where prohibited or when it may cause interference or danger.

- Do not use device at gas stations, service stations, or near fuel or chemicals.
- Please do not store or carry your mobile phone or accessories near liquid or flammable gas.
- Do not place the phone near magnetic cards or other magnetic objects, since information stored on floppy discs, memory cards and credit cards could be damaged by magnetic radiation.

- Do not place the battery, phone or charger in a microwave oven or other high voltage equipment. Otherwise, it may cause circuit damage, fires, or other damage.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- All wireless devices, including mobile phones, might be susceptible to interference, and it can also cause interference. Please check all laws and regulations when using your mobile phone, especially in airplanes, hospitals or medical institutions.

 Only use branded accessories and batteries that are approved by OnePlus. Accessories which are not approved by OnePlus may damage the phone or violate local regulations for radio devices. OnePlus will not take any responsibility for accidents or problems caused by using accessories that are not approved by OnePlus.

- The device is designed for water resistance under certain conditions, but OnePlus does not recommend excessive submersion. Liquid damage will void the warranty.
- When connecting with other devices, please

follow the safety guidelines presented in this manual. Do not attempt to connect your device with incompatible products.

• Please do not use the phone if antenna is damaged. Otherwise, it could cause injury.

• Please keep metallic objects away from phone receiver. Small metallic objects may be attracted to the device and personal injury or device damage could occur.

• Keep a minimum distance of 15 cm between a wireless device and an electronic implant (pacemaker, insulin pumps, neurostimulators, etc.). If wearing an electronic implant, hold the device on the side opposite the implants.

- Keep the device away from the belly of pregnant women.
- Keep the device away from the lower abdomen of adolescents.
- Children and adolescents should make reasonable use of the phone. Avoid night communications and limit the frequency and duration of calls.
- Only connect to power sources with USB 2.0 or above.
- To reduce the level of exposure to radiation, you should use the mobile telephone proximity to the network tower or use of accessories (hands-free kit etc.) or use loudspeaker if suitable; use the device under good reception conditions (when the signal indicator displays a full signal on the signal reception bar) can reduce the amount of radiation received; giving priority to the use of data, SMS and MMS messages rather than calls.
- If your device support wireless charger and when using it as a wireless charger it is intended for use as a desktop device and should not be

carried when in this mode. To comply with RF exposure requirements when using in the wireless charging mode please place the device at a minimum distance of 10cm from your body.

Battery safety

• Please do not attempt to repair, disassemble or modify the battery. Replacing battery by an incorrect type may present a risk of fire, explosion, leakage, or other hazard. Your phone can only use OnePlus authorized batteries.

• Do not place or use battery near fires, heaters,

direct sunlight, immerse or expose to water or other liquids, or other heat sources. Prolonged exposure to heat may cause battery leakage, explosions, or fires.

- Please do not place pressure on or pierce the battery with hard objects. Damaging the battery could cause battery leakage, overheating, or fires.
- Do not short-circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Avoid dropping the phone or battery. If the

phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

• If you experience any battery abnormalities, such as high temperature, discoloration, distortion, or leakage, immediately discontinue usage of the device and contact customer support.

- All batteries have a limited lifespan and will begin to lose capacity after several hundred charges/discharges.
- Do not dispose of the battery as household

waste. Promptly dispose of used batteries in accordance with local regulations.

• Do not place the phone or battery in a low air pressure location, which may lead to an explosion or battery leakage.

Charging safety

- The charger is intended for indoor use only.
- Do not charge the battery under the following conditions: in direct sunlight, in temperatures below 5°C; in areas with humidity, dust or strong vibrations; in areas near a TV,

radio or other electrical appliances.

- The charger shall be installed near the equipment and shall be easily accessible.
- The maximum ambient charging temperature of the equipment declared by manufacturer is 35°C.
- Sockets that are dirty may cause poor contact with the charger and your phone may fail to charge properly.
- Please only use the official OnePlus charger.
 Using unauthorized chargers can be dangerous and can void your warranty.

- Make sure to only use outlets with the correct voltages (as label led on the charging brick).
 Using an incorrect voltage can damage your phone and/or battery and lead to injury.
- Do not use unsafe plugs or outlets.
- Do not use a short-circuit charger.
- Do not connect your device to a high-voltage power supply or the battery could become damaged.
- Do not disassemble or modify charger, as this may lead to personal injury, electric shock or fire.

• Do not touch the charger, cable or power socket with wet hands, as this may cause electric shock.

• Do not place heavy objects on the power cord or attempt to modify any cables.

- Make sure to grasp the charger firmly while unplugging it.
- Do not pull the power cord as this may lead to damage and cause electric shock or fire.
- Before cleaning the device, unplug the power plug from the socket.
- Unplug the charger from electrical outlets

and the device when not in use.

Driving safety

- Do not use the device and safety should take priority when you are operating a vehicle. Be sure to obey related regulations in the area or country in where you drive.
- Do not place your phone or accessories near safety air bags.
- Compass and GPS information are only used for reference purposes.

 If you do not wish to disclose your location, be sure not to use applications that can record your location.

Health information

• To prevent possible hearing damage, do not listen at high volume levels for long periods.

• Damage to the display or battery could lead to leakage of the liquid. If this liquid comes in contact with your eyes, skin or clothes, immediately rinse your eyes (do not rub) or wash skin with water thoroughly and seek medical attention.

• Some people may get dizzy or experience medical problems in response to flashing lights. If you are at risk, please consult your doctor before using this device. If you have the following symptoms: headache. dizziness. convulsion, eyes or muscle cramps, loss of consciousness, or involuntary body movements, please stop using the device immediately and seek medical attention. Avoid using the device for extended periods and keep proper distance from your eyes.

Laser safety statement

If this product supports the laser auto-focus feature. To ensure proper use of this product, please read this owner's manual carefully and retain for future reference. Should the unit require maintenance, contact an authorized service center. Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure. To prevent direct exposure to laser beam, do not try to open the enclosure or make direct contact with the laser.

CLASS 1 LASER PRODUCT

Regulatory label information (if supported)

You can check our "Regulatory Labels" by following the steps:

Setting > About Phone > Regulatory Labels.

EU/UK regulatory conformance

CE statement

Hereby, OnePlus Technology (Shenzhen) Co., Ltd. declares that the radio equipment type Smart Phone is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity (EU-DoC) is available at the following internet address: https://www.oneplus.com/support/manuals.

Notice: Observe the national local regulations in the location where the device is to be used. This device may be restricted for use in some or all member states of the European Union (EU).

UK statement

Hereby, OnePlus Technology (Shenzhen) Co., Ltd. declares that the radio equipment with this declaration and bearing the UKCA **UK** Mark is in compliance with UK Radio Equipment Regulations 2017. The **CA** full text of the UK declaration of conformity is available at the following internet address: https://www.oneplus.com/support/manuals.

RF exposure information (SAR)

• The SAR limit of Europe for Head and Body is 2.0W/kg, and for Limbs is 4.0W/kg. The highest SAR value of this device complies with this limit.

And please see the "Highest SAR Value" card to find the highest SAR value.

• This device was tested for typical operation with the back of the handset kept 5mm from the body. To maintain compliance with RF exposure requirements, use accessories that maintain a 5mm separation distance between your body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be

avoided.

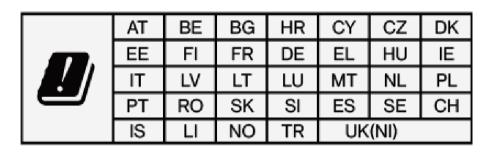
 Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified. and use such accessories should be avoided.

Restrictions in the 2.4 GHz band

Norway: This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.

Restrictions in 5GHz band

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range in following countries:



Restriction or Requirement in UK:

In accordance with the relevant statutory requirements in UK, the 5150 to 5350MHz frequency range is restricted to indoor use only in the United Kingdom.

Frequency bands and power

(a) Frequency bands in which the radio equipment operates:

Some bands may not be available in all countries or all areas. Please contact the local carrier for more details.

(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: The maximum

UK

power for all bands is less than the highest limit value specified in the related Harmonized Standard. Please see the "Quick Start Guide" to find the frequency bands and transmitting power.

Correct disposal of this product

This symbol (with or without a solid bar) on the device, batteries (included), and / or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter or cable) and batteries should not be disposed of as household garbage. To safely recycle your device, please use return and collection system or contact the retailer where the device was originally purchased.

RoHS compliance

This complies product with directive 2011/65/EU, RoHS regulations 2012(S.I. 2012/3032) and its amendments, on the restriction of the use of certain hazardous electrical electronic substances in and equipment.

ERP compliance

OnePlus Technology (Shenzhen) Co., Ltd. Hereby declares that its products conform to the Energy-related Products Directive (ERP) 2009/125/EC. For more information, please visit:

https://www.oneplus.com/support/manuals

Model	WC065A31JH , WC065A41JH		
Manufacturer	Huizhou Golden Lake Industrial Co., Ltd.		
Manufacturer address	Huizhou Golden Lake Industrial Co., Ltd. Dongjiang Industrial Estate, Shuikou Street, Huicheng District, Huizhou City, 516005 Guangdong, P.R. China		
Input voltage	100-240V-		
Input AC frequency	50/60 Hz		
Output voltage	5.0 V DC	10.0 V DC	
Output current	3.0 A	6.5A max	
Output power	15.0 W	65.0 W max	
Average active efficiency	87.70%	89.85%	
Efficiency at low load (10%)	81.62%	84.48%	
No-load power consumption	0.054	0.056	

Model	WC1007A31JH, WC1007A41JH		
Manufacturer	Huizhou Golden Lake Industrial Co., Ltd.		
Manufacturer address	Huizhou Golden Lake Industrial Co., Ltd. Dongjiang Industrial Estate, Shuikou Street, Huicheng District, Huizhou City, 516005 Guangdong, P.R. China		
Input voltage	100-240V-		
Input AC frequency	50/60 Hz		
Output voltage	5.0 V DC	10.0 V DC	
Output current	2.0 A	6.5A max	
Output power	10.0 W	65.0 W max	
Average active efficiency	86.15%	89.18%	
Efficiency at low load (10%)	81.66%	85.77%	
No-load power consumption	0.054	0.193	

Model	WC065A31HK, WC065A41HK		
Manufacturer	Shenzhen Huntkey Electric Co., Ltd.		
Manufacturer address	Huntkey Industrial park Banxue RD, Bantian, Shenzhen, Guangdong, 518129, China		
Input voltage	100-240V-		
Input AC frequency	50/60 Hz		
Output voltage	5.0 V DC	10.0 V DC	
Output current	2.0 A	6.5A max	
Output power	10.0 W	65.0 W max	
Average active efficiency	84.92%	88.97%	
Efficiency at low load (10%)	81.67%	86.21%	
No-load power consumption	0.0516	0.1509	

India regulatory conformance

Recycling initiative (INDIA)

At OnePlus/Mobitech we understand that our responsibility doesn't end at selling you our products. OnePlus/Mobitech has been working in the area of safe disposal of electronic waste. Since mobiles, tablets and other electronic items are made of hazardous constituents. Under the Guidelines of Ministry of Environment, Forest and Climate Change, Government of India, E-waste (Management) Rule, 2016 and Amendment E-waste Rule 2018.

OnePlus/Mobitech will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products.

OnePlus/Mobitech will comply with all the applicable laws related to E-waste management.

Declaration Conformity of hereby. Private Limited OnePlus/Mobitech India OnePlus/Mobitech ") that states OnePlus/Mobitech is committed to comply with the extended producer responsibility vide authorization no. B-29016/(824)/EPR18/WM-III and amendment Division dated 18.07.2018 issued by Central Pollution Control Board.

For more information on safe disposal and recycling log you may on https://www.oneplus.in/legal/e-waste-

management or write an email to onepluscare@oneplus.com or contact our Toll Free No. 1800-102-8411

RF exposure information (SAR)

• The SAR limit is 1.6W/kg.

 Position the handset a minimum of 15mm from your body when the device is switched on.

Languages & input

You can choose your language according to the following steps:

Settings > System > Languages & input > preference Languages Choose your >

to

language.

Mobile phone supports all the below mentioned Indian Official Languages for readability test as per IS 16333(Part-3):2017

ASSAMESE, BANGLA, BODO, DOGRI, GUJARATI, HINDI, KANNADA,

KASHMIRI, KONKANI, MAITHILI, MALAYALAM, MANIPURI (BENGALI),

MANIPURI (MEETEI MAYEK), MARATHI, NEPALI, ODIA(ORIYA), PANJABI

(PUNJABI), SANTHALI (OI CHIKI), SANTHALI (DEVANAGRI), SANSKRIT, SINDHI(DEVANAGARI), TAMIL, TELUGU, URDU, ENGLISH

This mobile supports inputting for below mentioned Indian Official Language as per IS 16333(Part-3):2017

HINDI, MARATHI, ENGLISH

Care and maintenance

The following suggestions will help you maintain and prolong the life of your device.

• Only qualified and authorized personnel

should make repairs to this product.

- Disabling features such as Bluetooth and Wi-Fi when not in use and dimming the screen can help you save energy and extend battery life.
- Clean your phone and charger with a soft, clean, dry cloth. If the screen comes into contact with liquid or dust, please clean it immediately. Do not use alcohol or irritating chemicals to clean the device.
- Touching the screen with a sharp object may cause the screen to be scratched.

- Please do not touch the connection port of the phone, as static electricity may harm components in the device.
- Ideal operating temperatures are 0°C to 35°C,
 Ideal storage temperatures are -20°C to +45 °
 C.
- Only operate your phone between 35% to 85% humidity.
- Do not place the phone on uneven or unstable surfaces.
- Do not hit, press, shake or drop the phone to avoid damage and injury.

• Charger are not waterproof. Please do not use these devices in the bathroom, areas of high temperature, humidity or dust; please avoid rain.

• When the phone is transmitting data or saving information, do not remove the SIM card.

• Please keep the phone out of reach of children in order to prevent injuries or property damage.

OnePlus device warranty information

OnePlus devices purchased on oneplus.com or authorized sales channels come with a limited warranty. The duration of this warranty is dependent on the original country or region of purchase and is only redeemable within the original country or region. Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product. The limited warranty only covers functional defects of product caused by workmanship or build materials. For more details, please contact OnePlus Customer Support by visiting oneplus.com/support.

The limited warranty does not cover

1. Defects or damage resulting from accidents, neglect, misuse, or abnormal use; abnormal

conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or electromechanical stress.

2. Scratches, dents and cosmetic damage, unless caused by OnePlus.

3. Defects or damage resulting from excessive force or use of metallic objects on the touch screen.

4. Devices that have the serial number or the IMEI number removed, defaced, damaged, altered or made illegible.

5. Ordinary wear and tear.

6. Defects or damage resulting from the use of the product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by OnePlus.

7. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by OnePlus.

8. Defects or damage resulting from external causes such as collision with an object, fire,

flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source.

9. Defects or damage resulting from cellular signal reception or transmission, or viruses and 3rd party software problems introduced into the product.

10. Free warranty replacements and repairs are only valid in the country or region of purchase.Please contact OnePlus Customer Support for more details.

Return policy (limited to North America & Europe)

This policy is only applicable to the products purchased from OnePlus official website www.oneplus.com or OnePlus Exclusive Store (if any). For any product not purchased from OnePlus official website or OnePlus Exclusive Store, you may refer to the Return Policy of your original purchase channel.

OnePlus phones and accessories are made to the highest standards and undergo rigorous testing. If you are not satisfied with your OnePlus product for any reason, you may request a return within 15 calendar days of delivery.

Once we approve your return request and receive the product, we will perform standard inspection. And if the product passes the inspection, we will give you a full refund. Any shipping and handling fees incurred in the return process are not covered by the refund.

Return requests made outside of the 15-day period will not be accepted. We may also choose not to accept returns within these circumstances: 1. Defects or damages caused by misuse, neglect, physical damage, tampering, incorrect adjustment, normal wear and tear or incorrect installation after purchase.

2. Price fluctuations being the sole reason for return.

3. Customized customer contracts. In accordance with the U.K. Consumer Rights Act 2015, any goods that are not (1) of satisfactory quality; (2) fit for their given purpose; or (3) as described, may be returned free of charge within 30 days of delivery. Please submit a ticket describing the problem with your device. In

order to be eligible for a refund, you must contact us within 30 days and describe in details how the goods were defective, damaged, or materially different. We may choose not to accept returns for any of the above mentioned circumstances. In all cases, we will inspect the

product and verify the fault. To qualify for a replacement or refund, device must be in "as new " condition and include all original contents of the package. We reserve the right to refuse a refund or exchange if the product returned is deemed to have been damaged.

Service and support

Company information: OnePlus Technology (Shenzhen) Co., Ltd.

Address: 18C02, 18C03, 18C04, and 18C05, Shum Yip Terra Building, Binhe Avenue North, Futian District, ShenZhen, GuangDong, P.R.C.

Please contact OnePlus Customer Support to request a return at

oneplus.com/support.

US

OnePlus Customer Support

Support information and assistance go to:

www.oneplus.com/support

Download manuals:

https://www.oneplus.com/us/support/manuals

CA

OnePlus Customer Support

Support information and assistance go to:

www.oneplus.com/ca_en/support

Download manuals:

https://www.oneplus.com/ca_en/support/r	nanu
<u>als</u>	

https://www.oneplus.in/support/manuals

UK

OnePlus Customer Support

Support information and assistance go to:

IN

OnePlus Customer Support

Support information and assistance go to:

www.oneplus.in/support

Download manuals:

https://www.oneplus.com/uk/support?from=he ad

Download manuals:

https://www.oneplus.com/uk/support/manuals ?from=foot

DE

OnePlus Kundenbetreuung

Weitere Informationen finden Sie in unserem Support Center:

www.oneplus.com/de/support

Bedienungsanleitungen im Download:

https://www.oneplus.com/de/support/manuals

OnePlus Service Clients

Visitez le site d'assistance en ligne pour obtenir plus d'informations:

www.oneplus.com/fr/support

Téléchargements et Manuels:

https://www.oneplus.com/fr/support/manuals

ES

OnePlus Atención al Cliente

Para información, soporte y asistencia vaya a:

www.oneplus.com/es/support

Descarga el manual en:

https://www.oneplus.com/es/support/manuals

NL

OnePlus Klantenservice

Voor ondersteuning bij producten ga je naar:

www.oneplus.com/nl/-support

Download handleidingen:

www.oneplus.com/nl/manual

IT

OnePlus Assistenza Clienti

Per informazioni di supporto e assistenza vai su:

www.oneplus.com/it/support

Scarica manuali:

https://www.oneplus.com/it/support/manuals

FI

OnePlus asiakaspalvelu

Tuotetuki ja asiakaspalvelu:

www.oneplus.com/fi/support

Lataa käyttöohjeita:

www.oneplus.com/fi/support/manuals

https://www.oneplus.com/pt/support/manuals

SE

OnePXIus Kundsupport

För supportinformation och hjälp gå till:

www.oneplus.com/se/support

Ladda ned manualer:

https://www.oneplus.com/se/support/manuals

ΡΤ

Suporte ao Cliente OnePlus

Para informações, suporte e assistência, acesse:

www.oneplus.com/pt/support

Descarregar manual:

DK

OnePlus kundesupport

For support, information og hjælp, venligst gå til:

www.oneplus.com/dk/support

Download brugsmanual:

https://www.oneplus.com/dk/support/manuals

EE

OnePlus klienditugi

Tugiteave ja abi:

www.oneplus.com/ee/support

Lae alla käsiraamat:

www.oneplus.com/ee/support/manuals

LT

Pagalba klientams

Eiti į palaikymo informaciją bei pagalbą:

www.oneplus.com/lt/support

Parsisiųsti varototojo vadovą:

www.oneplus.com/lt/support/manuals

RO

Asisten_a clien_i OnePlus

Informa_ii de suport _i asisten_a:

https://www.oneplus.com/ro/support

Descarca_i manuale:

https://www.oneplus.com/ro/support/manuals